

Carbon Accountability



Climate change caused by human activities is among the defining issues of our time. If not limited to 1.5°Celsius, critical tipping points will be crossed with unprecedented consequences. As with many of our customers, we believe that we have an obligation and opportunity to make an impact. Business has a vital role to play in building the resilient, net zero emissions economy and driving down greenhouse gas (GHG) emissions. Haworth is dedicated to reducing the corporate carbon footprint in line with the Paris Climate Agreement.

Our Business Strategy

Our approach to make the world better is rooted in our values and supports the people, communities, and planet that we serve. Carbon accountability is an important element in Haworth's overall strategy and linked to all three key areas of our strategy. We take a holistic approach that tackles climate impacts along all steps of our value cycle and supports the 10 principles of the UN Global Compact. Our work is informed by our pledge to the business ambition for 1.5°C of the Science Based Targets initiative and the UN Sustainable Development Goals (UN SDG). We assess Scope 1, 2, and 3 GHG emissions according to the leading GHG protocols. Through our strategy and commitments, Haworth supports our customers in their path toward net zero carbon. We leverage our resources and expertise to engage and empower people, establish low carbon products and services, and seek to reduce our own operational footprint.

People & Community

Focus on building strong relationships with and support for internal and external stakeholders, through empowering people and contribution to the sustainable development of communities

Circular Economy

Optimize resource utilization and closed loop material flows, through sustainable product design and circular services offering for continual use of resources

Operational Performance

Focus on improving our footprint, through optimized resource use and minimized impact of manufacturing, buildings, packaging, and transportation

People & Community

Haworth empowers and engages its employees, whom we call members, in practices and processes that positively impact our global communities, economy, and environment. Climate change has profound impacts on a wide variety of human rights, including the rights to life, self-determination, and development. It impacts people unevenly across races, ethnicities, classes, ages, incomes, and genders. By overcoming barriers to participation and engaging communities, Haworth can contribute to an inclusive process to mitigate climate change impacts. Diverse and inclusive cultures bring forth ideas, effective problem solving and, ultimately, greater chances of success.

Circular Economy

Haworth is dedicated to offering sustainable solutions for our customers' new and used furniture. Our goal is to maximize product and resources value, and minimize environmental impacts, including embodied carbon. We evaluate and steer the development of new products according to defined sustainable and circular design principles. Design influences sustainability in the supply chain, in manufacturing, and the usage phase. It ultimately enables the ease of product reuse, refurbish, remanufacture, or recycle. Moreover, the use of recycled materials can have a profound impact on product carbon footprint. We use Life Cycle Assessments (LCA) to understand our product embodied carbon and to inform our design strategies. We communicate our products' life cycle impacts, including embodied carbon via our product environmental data sheets (PEDS).

Depending on the available infrastructure of a market, solutions for our customers' used furniture can include repair, refurbish, remanufacture, recycle, resale, and/or donate (circular service options). Each of these circular service strategies can have a positive impact towards achieving net zero carbon status. For new furniture, Haworth offers product as a service program to its customers, such as through leasing or pay-per-use concepts. Depending on the project, we can also support our clients with information, e.g., avoided emissions (so-called Scope 4 emissions), which they can use for their communication strategy.

Operational Performance

We continue to address the environmental and social impacts of our business in all facets of our operations and to scale up our activities to decarbonize our operations in line with the business ambitions for 1.5°C of the Science Based Targets initiative. Each commitment for sustainability in Operational Performance has an influence toward reducing Haworth's carbon impact on corporate and product level. Our near-time target is to source manufacturing electricity from 100% renewable options, including on-site solar where feasible and multi-year renewable power purchase agreements as needed. The implementation will reduce emissions from our production (Scope 1 and 2 emissions) by more than half. This pledge is accompanied by initiatives that focus on improving energy efficiency of our infrastructure, equipment, and logistics.

Other commitments support the reduction of upstream and downstream Scope 3 emissions. We collaborate with our supply chain to mitigate and counteract negative environmental and social climate change impacts. We ensure that our supply chain matures together with us by engaging and educating our suppliers on how they can support our carbon reduction efforts. We can reduce emissions from purchased materials through efficient material use, sourcing sustainable materials, and enabling recycling. Also, we support maintaining forests as carbon sinks with wood from responsibly managed sources. And we influence emissions from logistics through optimizing truck loads and routes.

Haworth 2025 commitments for immediate climate action:

- Utilize renewable and carbon neutral energy for manufacturing electricity
- Responsible sourcing
- Increase resource efficiency, production waste reduction
- Sustainable materials
- Sustainable wood

Governance and Transparency

We work on decarbonizing our business and make our efforts transparent. We are optimizing and standardizing our global GHG accounting for Scope 1, 2, and 3 emissions. Progress toward achieving our targets is shared through Haworth's annual Corporate Social Responsibility Report published on our website's homepage. We also report annually with CDP, for which we allocate our GHG emissions to specific customers on demand, so they can assess their Scope 3 emissions.

Our global sustainability team, members of our quality, environment, health and safety teams, support other functions along the value chain by providing our operational carbon footprints, product carbon footprints, and assessments of project specific GHG emissions (e.g., to provide carbon neutral deliveries). We have qualified and experienced staff who perform LCAs of products and who conduct assessments of project specific GHG emissions for clients. The teams are part of our interdisciplinary group of Haworth members across the globe who cooperate to provide high quality and transparent information to customers.

Your Net Zero Carbon Strategy – Our Contribution

- Haworth supports clients to reduce their Scope 3 emissions through low carbon products and services developed for and with our clients.
- We provide our clients with information and material that support your internal and external communication strategy, if requested.
- We adhere to the Science Based Targets initiative by investing in renewable energy, closed-material cycles, and innovative designs and materials.
- We foster a diverse and inclusive workforce dedicated to providing our clients with innovative sustainable, low carbon products and solutions.

Linking Our Activities to the SDGs

The Sustainable Development Goals are a universal call to action to end poverty, protect the planet, and improve the lives and prospects of everyone, everywhere. The 17 goals were adopted by all UN Member States in 2015, as part of the 2030 Agenda for Sustainable Development. Haworth strategies and processes for carbon accountability align with four of the 17 goals.



Haworth contributes to sustainable energy supplies through increasing energy efficiency and the use of renewable energy.



Our carbon accountability strategy involves partnering with internal and external stakeholders to foster innovative solutions for pressing current issues related to both, materials and services.



We maximize product and resources value and minimize environmental and social impacts through applying sustainable and circular design principles and developing circular business models.



We address carbon accountability along every step of our value cycle to reduce the impacts of our products and our operations.